

## **RENT PAYMENTS MADE EASY**

Propertyware\* and your property management company are making it easier than ever to pay rent. Our payment options offered through RealPage\* Payments Services, LLC (RPPS) give you the ability to pay rent and other fees securely using one of any of the following payment options depending on your property:

Bank ACH

Credit or Debit Card







## **How to Pay Online**

It's easy to pay online. Simply log in to your tenant portal and perform the following:

- 1 Click on *My Payments* and select *Payment Accounts*.
- 2 Add or update your account information with all required fields.
- 3 Next time you need to make a payment, accept the new Terms & Conditions.
- 4 Pay rent for that month, or you can choose recurring payments and your rent payment will be automatically paid every month, so you don't have to worry about late fees!

It's easy to cancel a payment, but remember that it must be canceled prior to 3pm CST on the same day the payment was initiated. Customer support can be contacted for questions and inquiries between 8am – 5pm CST at **1-844-530-5785** or **RealPagePaymentsServices@RealPage.com**.

## **And You Can Pay With Cash**

Propertyware Cash Payments allows you to make cash payments at Walmart and other retailers near you. Simply log in to your tenant portal and perform the following:

- 1 Select RentMoney cash payments.
- 2 Generate a mobile or print the payment voucher.
- 3 Search for locations.
- 4 Present payment voucher and cash at the retailer.
- **5** Get and keep your retail receipt.

For issues or questions with cash payments please contact your Property Management Company directly and be sure to reference your payment voucher ID and retail payment receipt.



For more information, visit